

Southside Water Inc.
16115 Heaslip Ln.
Clayton, NY 13624
Phone: (315) 686-4135
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April 12, 2019

Dear Customer:

On April 2, 2019, Southside Water Inc (the Company) made a minor rate filing with the New York State Public Service Commission (the Commission) to increase its annual revenues by about \$37,474 or 53.14%. It is proposed that these additional revenues be collected from all customers on an equal percentage basis, based on a new quarterly minimum charge of \$174.39 with a 1,000 cubic feet allowance and a new metered usage rate of \$11.39 per 100 cubic feet for all consumption above the allowance, to become effective November 1, 2019, as shown in the table below.

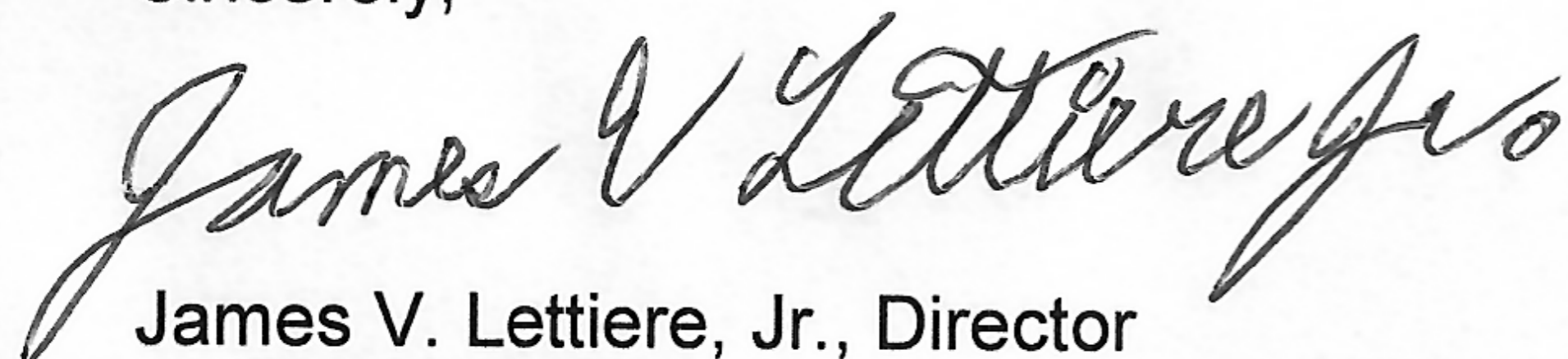
	Current Rate	Proposed Rate	% Increase
Minimum Quarterly Charge with a 1,000 Cubic Feet allowance	\$113.88	\$174.39	53.13%
All consumption over 1,000 Cubic Feet	\$ 7.44	\$ 11.39	53.09%

The Company's last rate increase became effective May 17, 2010 and this rate increase request is to cover current and projected increased operating expenses including salaries, water testing, and other operational expenses. The Company also proposes to increase the restoration of service charges on Leaf No. 10 of its tariff, and to make minor wording revisions to this section to reflect that those customers that request that their service be turned off will not be subject to a restoration of service charge because they are currently assessed a turn off charge. The Company also proposes to increase the maximum balance in its escrow account from \$5,520 to \$11,000 because extraordinary repair expenses frequently exceed the current maximum allowed balance. Finally, the Company proposes to revise its Purchased Water Adjustment Statement to reflect the current rate charged by the City of Watertown.

The Commission may adopt, reject, or modify, in whole or in part, the Company's proposal and may resolve related matters. You may review the Company's filing and post comments by going to the Commission's website at www.dps.ny.gov/New_Search.html and entering Case Number 19-W-0253 in the input box labeled "Search by Case Number". Comments referencing Case 19-W-0253 may also be mailed or delivered to:

Hon. Kathleen H. Burgess
Secretary to the Commission
New York State Public Service Commission
Three Empire State Plaza
Albany NY 12223-1350

Sincerely,



James V. Lettiere, Jr., Director
Southside Water Inc.